

Are you back to school ready?



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Dear Parents

As we start a new school year, we would like to remind parents and students about our services and how to best prepare for travel on both bus and light rail in the new year. Details of all school and regular services are available [online](#) for parents and students to begin planning their journeys.

School routes and services remain unchanged for 2020. Transport Canberra is here to support the safe passage of students to and from school using public transport and active travel options.

To assist in planning school bus travel, use our handy tips and checklist below.

Routes and timetables:

Check the details of services required for your child to and from school, also making sure your child is familiar with the times and stops. If your child is new to school or changing schools, please check available [school services](#) or [regular bus timetables](#) information.

Journey Planner:

The Transport Canberra Journey Planner includes school services, allowing you to plan out the most convenient mode of transport for your trip to school. Use Transport Canberra's [journey planner](#) to plan your travel, and use [NXTBUS](#) to track your awaited service.

MyWay cards:

MyWay is the cheapest and easiest way to travel with Transport Canberra services. A student [MyWay card](#) can be purchased online, over the phone, or at a MyWay Recharge Agent. Adding travel credit is even easier with the options of B-Pay or Autoload direct debit, attracting an additional 5% discount on all fares. Students can also top up their MyWay card or purchase a single or daily ticket at Transport Canberra's new [ticket vending machines](#), available at selected bus stations and Light Rail stops.

When travelling on Transport Canberra services, it is important for students to carry their concession entitlement in addition to their MyWay card as Customer Service Officers regularly check concessions.

Fares:

A single trip school student MyWay fare is now \$1.22 on school days and a single trip school student cash fare costs \$2.50. All information about MyWay and cash fares are available [online](#).

Public Transport Safety:

If your child is new to public transport or a regular user, don't forget safety is a top priority. Make sure your child is familiar with the safety rules for inside and outside their chosen bus or light rail service. For further information on Transport Canberra travel safety, please visit the [Etiquette and Safety](#) and [Staying Safe](#) sections on our website.

School Safety Tips:

A School Crossing Supervisor program has been in place since 2018. School crossing supervisors (lollipop people) assist children to cross roads safely by directing traffic with a stop sign and providing instructions. They also help to manage the flow of pedestrians and motorists at the busiest crossings. For further information on schools participating within the program please refer to our Active Travel page, under [School Crossing Supervisors](#).

Active Travel:

Walking, riding or scooting to school is also a great way to reduce congestion and increase safety around schools. There are several initiatives in place to support families wishing to walk or ride in 2020, including the Ride or Walk to School, Active Streets for Schools and School Crossing Supervisor programs. Part way drop off points near a school, like a local oval or the shops, can be a great option if walking or riding the entire trip is too far.

Further information:

Pick-up and set down guidelines, tips for parents, tips for staff/volunteers, tips for students, safe driving, safety tips, safe school travel plans and travel congestion information can be found under the [School Safety Tips](#) on the Transport Canberra website.

Staying up to date:

To keep up to date with Transport Canberra news and important service information, sign up for our email alerts or follow us on our social media channels: [Email Alerts](#) [Facebook](#) [Twitter](#)

Further information can be found under the [FAQ's section](#) on our website. For all other enquiries, please contact us on 13 17 10.